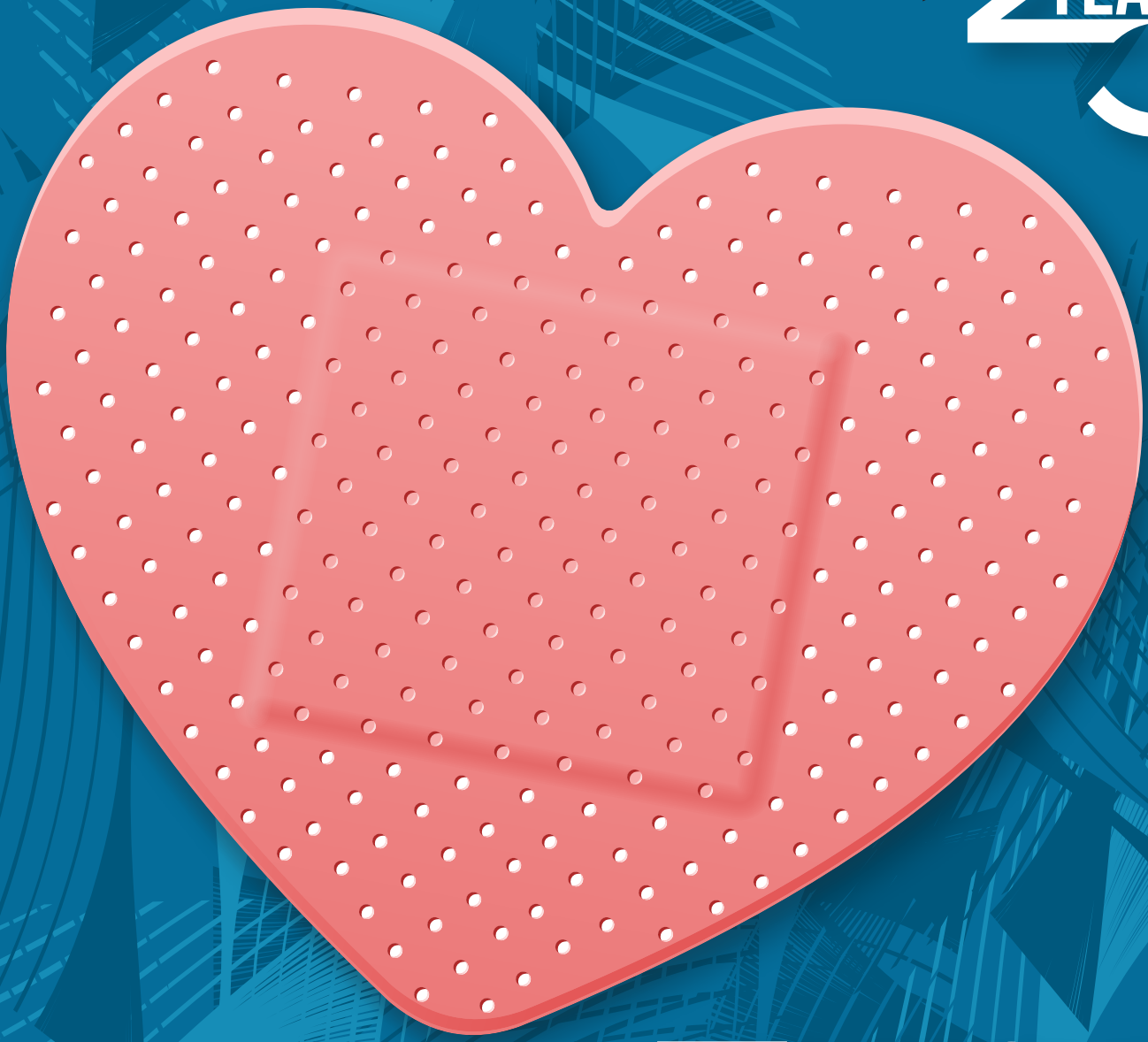
25 YEARS



HLG HENSLEY LEGAL GROUP, PC

CONSUMER'S GUIDE FOR INJURED VICTIMS

PRACTICAL ADVICE TO RECOVER THE MONEY YOU DESERVE

BY JOHN D. HENSLEY

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A Note from John



Thank you for asking about the process of a personal injury case and how we represent clients against insurance companies. I'm going to tell you everything you want to know.

It doesn't matter what type of injury claim you have: auto accident, construction site accident, slip and fall accident, etc. When you ask Hensley Legal Group to help you, you'll profit from our 25 years of experience hardball negotiating with insurance companies, achieving fair compensation for injured victims, handling denied claims, and more. We offer you the same high level of skill we have provided to thousands of clients since 1998.

Here's what you do: Just tell us about your injury and the problems you face. If you have a good case, we'll suggest specific steps we can take to collect money for you in the shortest time with the highest likelihood of success. With your approval, we will prepare the documents and materials we need to persuade the toughest decision-makers. Powerful facts will help them see the benefits of settling your claim without the hassle, time, cost, or effort of going to trial.

This guide includes secrets, tips, common misconceptions, frequently asked questions, and more. With this guide, we want to address your questions, concerns, frustrations, and fears and equip you to get through the personal injury process as easily as possible. More than anything, we want to give you answers.

At Hensley Legal Group, we have the strength to make a difference in your case. Read this guide at your own pace and on your own time. We'll always be here to help.

Disclaimer

Hensley Legal Group knows that every case is unique. This guide should not replace professional legal advice. Please consult with an attorney if you have any questions about your case.

17 Secrets of Getting a Fair Settlement

BE CAREFUL

Secret 1: Only Speak with Your Doctor and Your Attorney

Do not speak with the other insurance company and its adjusters or lawyers. They will often try to record you and misrepresent you. Even when speaking with your own insurance company or their lawyers, be sure to notify your attorneys so they may be present if necessary.

ASSESS YOUR INJURIES

Secret 2: Seek Medical Treatment Promptly

Tell your doctors about all of your symptoms. Don't minimize your pain. At the same time, never exaggerate your symptoms. Keep all of your medical appointments. If you see any other doctors, make sure that you tell both your current doctors and your attorney immediately.

Secret 3: Know All of Your Injuries

Many victims think that if they don't hurt, they aren't injured. However, injuries caused by accidents may not develop symptoms for days or even weeks. Don't be too quick to rule out injuries just because they haven't yet appeared. This is why, at least early in your claim, you should not discuss your injuries or possible lack of symptoms with insurance company adjusters. Make sure to see a doctor immediately following your accident and continue to receive medical treatment in case more injuries arise.

Secret 4: Continue Under Your Doctor's Care

Many people stop going to their doctor when they feel better instead of when their doctor releases them from treatment. Make sure to continue going until your doctor releases you! Your doctor knows the complications that could result from your injury. The type of injury may be complex, and the mere fact that you are no longer in pain does not mean that your injuries have fully healed. If you can't afford the continuing cost of treatment, call your attorney to discuss your options.

SEEK LEGAL ADVICE

Secret 5: Ask a Personal Injury Attorney to Evaluate Your Case

You probably had a doctor evaluate your injuries. Doesn't it also make sense to have a lawyer evaluate your legal claim? The insurance company wants you to settle quickly in hopes that you'll settle for far less than your case is worth. An experienced personal injury trial attorney can help you by reviewing your file. They will carefully review the police report, doctors' statements, medical bills, time lost from work, and other evidence for your case. They will then give you an informed opinion about the estimated value of your case.

Secret 6: Hire an Attorney Who Isn't Afraid to Go to Trial

Insurance companies keep tabs on lawyers. They know which lawyers will take them to court — the fighters. And they know which lawyers will avoid court — the settlers. The fighters usually get more money than the settlers. Make sure you discuss your case with a skilled personal injury trial lawyer.

COLLECT EVIDENCE

Secret 7: Conduct a Complete Investigation

You or your attorney should collect all witness statements, police reports, medical reports, and any other record of your accident. Your case may require hiring private investigators or accident reconstruction experts. The other party's insurance company will collect all sorts of information that may be used against you, so you should make sure to be thorough.

Secret 8: Take Pictures

If you are in a car accident, you should take pictures of your car, the car that hit you, the accident scene, and your injuries. If you slip and fall, you should take pictures of the defective condition that caused you to fall. Photos are vivid evidence of what you experienced, and juries find photos to be powerful proof of your injuries. The other party's investigator will take photos of your car that purposely try to minimize the appearance of damage. Make sure you take pictures to show the true extent of the damage. If you have taken pictures, give them to your attorney.

ASSESS YOUR DAMAGES

Secret 9: Ask Your Attorney How to Pay For Your Car's Repairs

If the other driver was clearly at fault and you have collision coverage on your own policy, you have two options: Your attorney may suggest that the other driver's insurance company repairs the automobile, or you may submit the claim to your insurance company and then your attorney can attempt to recover your deductible for you from the at-fault party's insurer. Always consult with your attorney to determine what he or she recommends.

Secret 10: Know All of Your Damages

Your damages may include:

- Cost of medical treatment
- Pain and suffering for your injuries
- Loss of income for time off work
- Loss of business
- Cost of rental car
- Cost of fixing your car
- Cost for psychological counseling to treat stress or mental trauma from the accident
- Cost of transportation to and from your doctor's office
- Any additional money you paid or lost as a result of your injury

Keep an accurate record of all expenses and hours or days lost from work due to your injuries. Your attorney will get written documentation from your employer to verify lost earnings.

Secret 11: Keep All Bills and Receipts Related to Your Accident

If you don't save your bills and receipts, you will not be able to prove the amount of your damages. Be sure to save everything: doctor bills, hospital bills, pharmacy bills, and all other bills you incurred because of your accident. Immediately give all bills to your lawyer to deal with the medical providers directly on your behalf. Make sure you get a receipt for every bill you pay.

PLAY IT SAFE

Secret 12: Know Your Sources for Insurance

In many cases, an injured victim can legally collect from two or three insurance policies at the same time, yet many accident victims don't know where to look for various insurance coverages. Your attorney will help you determine whether you can collect from more than one policy.

Secret 13: Don't Release Your Medical Records to Any Insurance Company

Many accident victims make the mistake of signing a medical records release to the other party's insurance company. Depending on your case, it may also be a mistake to release your medical records to your own insurance company. However, in certain cases, your insurance company may be entitled to your medical information. To play it safe, don't release your medical records to any insurance company until you speak with your attorney.

Secret 14: Never Plead Guilty to Any Traffic Offense Before Consulting with Your Attorney

Ask your lawyer to evaluate your ticket before the time and date set for the hearing. Pleading guilty to a traffic offense can negatively affect your injury claim.

DEAL WITH INSURANCE

Secret 15: Be Careful What You Tell the Insurance Adjuster

You want to keep the insurance adjuster informed. However, at the same time, you must be careful what you disclose to the adjuster. There's a fine line between what you should and should not tell the adjuster. The circumstances of your injury will affect what you should reveal. If you're unsure what you should or should not say, speak with your attorney.

Secret 16: Don't Let the Insurance Adjuster Pressure You into Settling Your Case

Adjusters use many methods to get you to settle for a smaller amount than the fair value of your case. The insurance adjuster may try to get you to admit that the accident was at least partially your fault. He or she might try to get you to sign or record a statement, which may be used against you later at trial. Adjusters are trained to gather information that may be damaging to your case and to settle cases for the lowest amount possible. Don't be surprised if the adjuster is polite. His or her kindness may be a tactic to get you to settle for less than your case is worth before you even hire an attorney. The longer your file remains open, the more the adjuster will pressure you to settle. Your lawyer can help you evaluate whether the insurance company's offers are reasonable or unreasonable. Also, your attorney can file a lawsuit on your behalf if the insurance company refuses to make a fair settlement offer.

Secret 17: File a Lawsuit If the Settlement Is Unfair

After your doctor releases you from treatment, your case must be prepared quickly and, if necessary, a lawsuit must be filed. Insurance companies are not in a hurry to settle cases unless they can settle the lawsuit for far less than it's worth or they feel the pressure of the approaching court date. Insurance companies usually get serious about settling your claim if they see that they will have to start paying lawyers to defend your lawsuit. Talk to your attorney about the benefits and risks of filing a lawsuit.

7 Costly Misconceptions about Personal Injury Cases

"I can settle my case without a lawyer."

FACT CHECK True . . . maybe.

If you're satisfied with the insurance company merely repairing your car and paying a small portion of your medical bills, then you're right. You may not need a lawyer.

Still, it's important that you understand what you're entitled to. In most cases, you are entitled not only to recover your medical bills and repairs to your property (such as a car), but also to any additional damages you suffer, such as physical or mental pain and suffering. That's why I urge you to at least talk to a lawyer over the phone before you accept an insurance company's offer. Your lawyer takes the hassle out of dealing with the insurance company and makes sure you get what you deserve.

"I have to pay upfront to hire an attorney for my injury claim."

FACT CHECK False.

In my office, all accident cases are handled on a contingency fee. This means we only get paid out of the money we recover for you. If you collect nothing, you pay no attorney's fee. You can talk to us for free, and if you hire our services, you will pay no fee until your case settles and we recover money for you. Our fee is limited to a third of the money we are able to recover for you (33.3 percent). Should you decide to file a lawsuit and go to trial (a decision only you can make, not your attorney), our fee would increase to 40 percent of your settlement or award. However, there's no risk to you — if we don't recover compensation for you, regardless of whether or not we go to trial, then we won't collect our fee. It's that simple.

"I'll have to go to trial to get what my case is worth."

FACT CHECK False.

Most injury cases are settled before the case goes to court. Often, when the insurance company realizes that you and your lawyer are ready and willing to go to trial, the insurance company starts making reasonable offers for your injury claim. If we don't like the first offer, we make a counteroffer. Negotiations may continue until both sides agree on a certain amount. In most cases, injury claims don't require a court trial, but in the rare cases that do, our office is well equipped to see them through. Again, only you can decide to pursue your case to trial. Your attorney will never force you to.

"If I'm partly at fault for the accident, I can't receive any money."

FACT CHECK False.

Even if you are partly to blame for the accident, you may still be entitled to recover money. This is known as comparative fault or negligence. For example, even if you are 25 percent at fault, you can recover 75 percent from the defendant who caused your injuries.

"I have to accept what my lawyer tells me."

FACT CHECK False.

Anytime you feel confused or don't understand what's going on, you're entitled to and should get a second opinion. In the field of medicine, if your doctor suggests major surgery, you know it's wise to get a second opinion. Likewise, anytime you speak with one lawyer, you're perfectly free to confirm his advice by seeking a second opinion from another lawyer. We will be happy to review your case and provide a second opinion.

"After settlement, I can ask for more money if I need it."

FACT CHECK False.

Once your claim is settled, it is over — forever! No more money for bodily injury or pain and suffering, no matter what. That is why it is important not to settle too early with an insurance company before any delayed injuries have surfaced or you have finished all of your medical treatments.

"I only have one year to file a lawsuit."

FACT CHECK False . . . sort of.

In Indiana, in most personal injury cases, you have two years to file a lawsuit to protect your rights. However, in some instances, you may only have one year. If your claim is against a government entity (such as a city, county, or state or their employees), you may only have 90 days to protect your rights and make a claim.

It is important that you know your rights. Otherwise, you may lose your right to bring a claim for your injuries and damages. Every case is different. Ask Hensley Legal Group, and we will help you determine the proper time frames so you don't forfeit your rights.

When You Need a Lawyer, and When You Don't

In some instances, you may be able to settle your claim with the insurance company by yourself without an attorney's help. However, it's important that you realize that you will be going up against trained adjusters and claims representatives who get praised and promoted for keeping costs down and settlements low. Still, you may be able to settle your claim by yourself when:

- You don't mind gathering all of the information necessary to determine the value of your claim
- You're happy to go to the time and trouble of interviewing necessary witnesses
- You're 100% sure the insurance company isn't trying to take advantage of you

If you have any questions or are unsure of what to do, you should consider hiring an attorney. Your personal injury lawyer can:

- Advise you on the proper course of action
- Explain your legal rights
- Tell you what to expect regarding the progress of your case
- Evaluate your case
- Negotiate a full and fair settlement of your claim
- Represent your interests aggressively so you get the compensation you deserve

What will happen if you don't hire a lawyer? Every case is different. You may do just fine! Or you may permanently damage your case and make it much harder (or even impossible) to collect the money you deserve.

Story Time: Call the Plumber

You have a leaky faucet. What could happen? You could try to fix it yourself to save some money. You might even do a great job! On the other hand, you might cause further damage. Now you'll have to call the plumber, who will charge you two or three times as much as he would have charged if you had just called him when all you had was a leaky faucet. These extra charges are because of the damage you caused, which your plumber must now repair.

You can hire a lawyer near the end of your case when you start running into problems with the insurance company, or you can hire a lawyer at the beginning and let them do all of the work. Either way, you will pay the lawyer the same amount: just one-third of the money the lawyer recovers for you. So why not hire one at the beginning? Plus, a lawyer will likely persuade the insurance company to pay you more money than they would have paid if you didn't have a lawyer!

8 Mistakes to Avoid When Selecting a Personal Injury Lawyer

Choosing a Lawyer Who Doesn't Have Enough Experience

The most important factor in choosing a personal injury lawyer is the depth of their knowledge, skill, judgment, and experience handling injury claims. This includes experience in both handling injury cases and taking injury cases to trial.

Choosing a Lawyer Because of a Referral from a Friend

When people refer lawyers, it's often for a simple reason: they like them. However, you need a lawyer who is more than just a nice person. You need an attorney who has the trial experience to go up against billion-dollar insurance companies that hire experienced investigators, adjusters, and lawyers to work *against* you. You need experienced lawyers and investigators working *for* you. Niceness is a plus; experience and skill are necessities.

Choosing a Lawyer Because You Like Their Advertising

A flashy TV commercial or Internet ad doesn't mean anything except that the lawyer has agreed to pay for the ad. Advertising can make almost any lawyer look like an expert. Make sure you ask questions about the attorney's experience in handling injury claims. Our lawyers will be happy to talk to you about cases they have handled that are similar to yours.

Choosing a Lawyer Because of Their Location

You may want to select a lawyer who has an office down the street from you, but this could be a big mistake. What you gain in convenience you may lose in knowledge and experience. Most of the work between a personal injury lawyer and their client may be done by mail and over the phone. Experience is always more important than convenience. If travel is difficult for you, we can come to you.

Choosing a Lawyer Because They Expect to Settle Your Case

Most injury cases are settled without going to trial. However, the most powerful weapon you can use against the insurance company is your willingness and ability to take your case to trial. Otherwise, the insurance company has no reason to offer you a fair amount of money for your injuries. If you hire a "settling attorney" — one who usually settles their cases and won't go to court — you can expect to receive less money for your injuries than if you hire a skilled trial attorney.

Choosing a Lawyer Because They Appear Successful

A fancy office and expensive car don't tell you much. Don't judge a lawyer merely by appearance. Choose a lawyer by whether they have the knowledge, skill, experience, and willingness to sue the other party and take your case to trial if necessary.

Choosing a Lawyer Who Promised You the Most Money

The amount of money you're entitled to recover, called "damages," is based on many components, including the length of your recovery from your injuries, the dollar amount of your medical bills and lost wages, pain and suffering, and the severity of your injuries. No one can tell you exactly what your case is worth until they gather all the facts. Any lawyer who promises you a certain amount of money before they know all of this information is making a promise they can't keep.

Choosing a Lawyer Without Reviewing Their Track Record

A lawyer's track record can help you gauge their experience. Ask the attorney you want to hire about the cases they have tried in court and cases they have settled. This will give you a way to determine the attorney's level of experience.

Hensley Legal Group's 12-Part Client Services Guarantee

Thousands of injured victims have hired Hensley Legal Group, PC since 1998 because of our 12-Part Client Services Guarantee. When you hire our services, we promise you will receive:

1 **CLOSE PERSONAL ATTENTION**
We will answer all of your questions, meet with you as often as you wish, and do everything possible to treat you the way we would want to be treated.

2 **IMMEDIATE ACCESS**
We promise we will speak with you immediately whenever we are available in the office.

3 **PROMPT RETURN CALLS**
We will make every effort to return your phone calls promptly & schedule telephone appointments when necessary.

4 **QUICK RESPONSE TO REQUESTS**
If you need something, please don't hestitate to call. We'll respond as quickly as possible.

5 **CONFIDENTIAL SERVICE**
Everything we do for you is confidential. Our office will only share information about your case with you and those you pre-approve.

6 **CONVENIENT APPOINTMENTS**
Our appointments will be at times and locations convenient for your schedule. We'll even meet at your home or office.

7 **CONTINGENCY FEES ONLY**
If we don't recover money for you, we don't get paid. You'll never pay hourly fees or retainers. If you don't get paid, neither do we.

8 **CURRENT KNOWLEDGE**
We work hard to maintain the highest level of knowledge in the areas we practice and to stay updated on court decisions.

9 **COMPETENT SERVICES**
We will provide you with the latest information and use the most effective methods to protect your legal rights.

10 **AGGRESSIVE REPRESEN-TATION**
We will gladly represent you at trial if the opposing party does not offer you a reasonable settlement.

11 **VALUE IN EVERY RESPECT**
Our goal is to make sure you feel our value is always greater than our fee. We can't promise our fees will be low, but we can promise they'll be fair.

12 **MORE THAN YOU EXPECT**
If you can think of a way we can provide you with better service or better meet your needs, please share with us.

Our Promise to You

We guarantee that our attorneys will not get one cent in attorneys' fees unless we win or settle your case and you collect money. We guarantee that if you are not delighted with our services during the first 30 days, we will gladly give you your file — at no cost, containing all of the work we've done to date — so you can hire another lawyer or law firm.

It's that simple.

Frequently Asked Questions

FINANCIAL QUESTIONS

"How do I get the insurance company to pay for my injuries?"

This depends on the type and size of your claim. Insurance companies are known for dragging out the process. They may start by saying they don't owe you a single cent. They may even say you caused your own injury! If you convince them that they should pay your claim, they'll invent dozens of reasons to delay. They believe that the longer the wait, the more likely you will be to settle for a small amount, much less than what you deserve.

The first thing you should do is call Hensley Legal Group. We will ask you a few simple questions over the phone. Then we'll explain how to protect your legal rights and the steps we should take to make the insurance company pay you the money you deserve.

"The insurance company is offering a good settlement. Shouldn't I just accept it?"

No. It is almost always a mistake to accept a settlement without first talking with an experienced personal injury lawyer. Once you agree to a settlement, you lose any other rights you may have had. That's why it pays to speak with an attorney first. For example, you could find out six months down the road that your injuries are causing other problems. If you have already settled your case, you cannot open it again. You're stuck!

"How much do you think my case is worth?"

It's impossible to answer this question until we investigate your case. However, we may be able to give you an estimated range based on the facts and circumstances of your situation. Factors that determine the value of your claim include:

- How severe your injuries are
- Whether your injuries are permanent or temporary
- Whether you earn an income and support others
- The cost of your medical treatments
- Whether you have pain and suffering
- Whether you or the other party was negligent
- Whether you'll need lifelong care

Please feel free to call us at Hensley Legal Group, and we will be happy to give you the benefit of our experience and offer you a free, no-obligation consultation.

"Will I have to go to trial to collect the money I deserve, or can we settle out of court?"

Most of the accident claims we handle do settle without going to trial. However, there are times when you will likely get better results if we go to court. We will make this evaluation together. Hensley Legal Group is prepared for whichever path will better serve you.

"How soon can we begin settlement negotiations? I need money now to pay my bills."

Generally, it is not a good idea to start any negotiations until you have completely recovered from the accident or injury. This is because we must have a clear idea if you have any permanent injuries, disabilities, or ongoing needs. Unexpected medical bills, additional lost income, and ongoing pain and suffering can make an early settlement a big mistake. To get all of the money you deserve, we must know the full extent of your injuries, losses, pain, and suffering. However, we will do everything possible to speed up the process as soon as settling your claim is in your best interests.

FINDING HELP

"The insurance company said I don't need an attorney. Is that true?"

No. Insurance companies' representatives are paid (and sometimes even given bonuses) for getting you to accept a very small amount of money for your injuries. I highly recommend you choose an attorney who is focused on your best interests. It's wise that you not talk with the insurance company until you have an attorney representing you.

"How soon after the accident do I have to file my claim? Is there a time limit? I didn't realize I was hurt until later."

In most cases, you have two years to file your claim, but we should start investigating your claim as quickly as possible so we can gather evidence before it disappears.

"I need help finding the right doctor. Do you know experienced doctors I can go to for treatment?"

Certainly. Over the past 25 years, I've worked with many of the top doctors in Indiana. Hensley Legal Group will be happy to help you find the doctor who is most likely to help you improve your condition — and help you document your treatment for your insurance claim.

"What happens if I need expert witnesses and investigators? Can you help with them, too?"

Yes. Hensley Legal Group works with qualified, experienced professionals in many different fields. No matter which professionals you need, we will take care of everything.

"I've been injured, but not in a car accident. Can you help me?"

Yes. Our law practice represents anyone injured in an accident against insurance companies. The types of claims we handle most often include:

- Automobile accidents
- Construction site accidents
- Brain and spinal injuries
- Burn injuries
- Truck and bus accidents
- Injuries to children
- Wrongful death cases

QUESTIONS ABOUT HENSLEY LEGAL GROUP

"Do you charge me to review my case?"

No. We will gladly review your situation and discuss your claim at no cost. If your case appears to be a winner, we'll tell you. If we don't think we can win your case, we'll tell you that, too. And if we think we can help you, we'll invite you to our office in Indianapolis or schedule a home visit where we can go into your claim in more detail.

"Do you represent injured victims anywhere in Indiana?"

Yes. We have represented clients in all parts of Indiana. Let's talk about your claim. Our main office is in Indianapolis, and we have offices in Merrillville, Evansville, and Muncie. If we can help you, distance will never be a problem.

"How do you charge for your services?"

We work on a contingency fee basis. This means we do not collect any attorney's fee unless you win the case and you collect money. The fee will be a percentage of what we collect for you. We will never ask you for a retainer, deposit, or any money up front — and if you don't get paid, we will never charge any fee.

"What level of success do you achieve for your clients?"

I can't put that into a percentage, but the fact that we've represented plaintiffs since 1998 in Indiana is evidence of our in-depth experience. I am personally a member of the Indiana Trial Attorneys Association and the former Association of Trial Lawyers of America, which is now called the American Association for Justice.

Certainly not all cases have high values. On the other hand, a case that you might think isn't worth much could wind up being worth a great deal. It depends on the facts of the case — and on the experience of the attorney evaluating those facts.

THE MOST IMPORTANT QUESTION

"When can we start?"

Right now, if you like!

Just call or text us at **317-900-4308**. Or chat with us online at our website, www.hensleylegal.com.

WARNING: Please don't delay. The strength of your case will be based on how much evidence we can find to support your claim. Sometimes, we can compile evidence on your behalf, such as medical reports and opinions from expert witnesses. But other times — like after a car or truck accident — the longer you wait, the more likely it is that your evidence will vanish.

If you want to protect your legal rights and recover the money you deserve, please don't wait one moment longer.

Contact us now and we will respond promptly.

Meet John Hensley

Since 1998, attorneys at my firm and I have been representing the kind people of Indiana. It has been my great pleasure to serve the residents of Indianapolis.

If you've been injured or if a member of your family has died as the result of someone else's negligence, my lawyers and I will be here for you. We represent people who have suffered all types of accidental injuries. In addition, we also represent people who want to receive their Social Security disability benefits and people who have suffered as the result of a doctor's mistakes.

I've enjoyed the many people I've met along the way and all the families I have been able to help. If you ever need me, I promise I will do everything I can to help you.

JOHN D. HENSLEY, ATTORNEY AT LAW



John D. Hensley was born and raised in central Indiana. He has always possessed an overwhelming desire to protect the rights of his fellow Hoosiers.

This is why he has devoted his law practice to helping people who have been injured. John opened his law office in 1998 in downtown Indianapolis. Every day, he works to achieve the best possible results for his clients. John brings his experience and compassion to his law practice and represents his clients with great determination and success.

CREDENTIALS

In 1994, John earned a bachelor of science degree at Ball State University in Muncie. In 1997, he earned his Juris Doctor degree at Valparaiso University School of Law.

John is admitted to practice law in all Indiana state courts, the U.S. District Court for the Southern and Northern Districts of Indiana, and all Florida state courts.

John is a proud member of the Indiana Trial Attorneys Association and the American Association for Justice, formerly the Association of Trial Lawyers of America (ATLA).

HENSLEY LEGAL GROUP'S PRACTICE AREAS

At Hensley Legal Group, John and his team of Indiana injury attorneys represent people who have been injured as a result of:

- Vehicle accidents
- Dangerous products
- Medical malpractice
- Nursing home abuse
- Workplace accidents
- Slip and fall accidents

Hensley Legal Group also helps people apply for Social Security disability benefits.

Client Testimonials

"Hiring Hensley Legal Group . . . was an amazing experience all around."

"Hiring Hensley Legal Group is the best experience I could have imagined working with a lawyer. I had never had a lawyer before this case with John. It was an amazing experience all around. I can't say enough good things about them. I even sent them a thank-you note. I wish I could do something else to thank them. I was totally impressed with the firm's efficiency and speed when working on my case. Someone came to the house and gathered information. This might have been because we were short on time. I enjoyed how easy it was to work with everyone. Their communication was really good. I can't think of anything that could have made my experience better. I will certainly refer friends to Hensley Legal Group."

— Amy Wightman
Fishers, Indiana

"Everything they said they would do, they did. I've sent about 15 people to them."

"Hensley Legal Group has done work for my brother, daughter, son, and friends. Everybody I know, I've sent there. Everyone I've sent there is happy with their work. In John Hensley's office, they always return my call on the same day, every time, and their facts and advice were reliable. Everything they said would happen, happened. And everything they said they would do, they did. I've sent about 15 people to them."

— Dave Cook
Plainfield, Indiana

"Everyone in the office answered my questions and asked if they could do more to help."

"I am very pleased with the outcome of my case. I'm definitely better off for hiring a lawyer — and I'm glad I chose Hensley Legal Group. Everything they did was professional. Everyone in the office answered my questions and asked if they could do more to help. They were very prompt with their responses, whether on the phone, by email, or by letter. I worked specifically with Sarah. It was definitely a pleasure to have her on my side. I will refer my friends to John Hensley's law firm."

— Greg Nichols
Indianapolis, Indiana

"John's law firm worked hard to get what I received. I have already referred two friends."

"I'm so glad I went to Hensley Legal Group. I was very pleased with how they handled my case. They worked hard to get what I received. I have nothing bad to say at all. My communication with Kathleen and John was the best. I have already referred two friends."

— Patty Taylor
Indianapolis, Indiana

WANT TO SEE MORE? Check out more testimonials and our Google reviews online.

Note: The clients named above gave Hensley Legal Group permission to use their names and comments as part of our ongoing education and marketing effort. We hope your experience with our firm will be as favorable as theirs were.



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